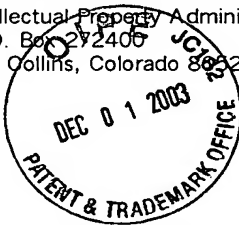


HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P. O. Box 272400  
Fort Collins, Colorado 80527-2400



13049 U.S. PTO



120103

PATENT APPLICATION

ATTORNEY DOCKET NO. 10006802-5

17510 U.S. PTO  
10/725636



IN THE  
U.S. PATENT AND TRADEMARK OFFICE

Anticipated Classification of this application:

Class \_\_\_\_\_ Subclass \_\_\_\_\_

Prior application:

Examiner: Vo, Hien Xuan

Art Unit: 2863

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

(X) I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on 12/01/2003 and is addressed to the Commissioner for Patents, Alexandria, VA 22313-1450

"Express Mail" label no. EV065868254US

OR

( ) I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number \_\_\_\_\_ on \_\_\_\_\_

Number of pages: 41

Typed Name: Yasmin Emerson

Signature: Y. Emerson

REQUEST FOR A CONTINUING APPLICATION UNDER 37 CFR 1.53(b)

Sir:

This is a request for filing a continuing application under 37 CFR 1.53(b) a

(X) continuation application of:  
( ) divisional application of:

Pending Prior Application

Application No. 09/877,985 filed 06/08/2001

Title QUALITY MONITORING AND MAINTENANCE FOR PRODUCTS EMPLOYING END USER SERVICEABLE COMPONENTS

Name of applicant(s) Michael Jonas Borg

Copy of Application

(X) Enclosed is a copy of the prior application, including the drawings.  
( ) Enclosed is a new specification, including new drawings.

Oath or Declaration

(X) Enclosed is a copy of the prior Declaration (37 CFR 1.63(d)).  
( ) Enclosed is a newly executed Declaration (original or copy).

Foreign Priority - 35 USC 119

( ) Foreign priority under 35 U.S.C. 119 has been claimed in prior Application No. \_\_\_\_\_  
filed on \_\_\_\_\_ in \_\_\_\_\_  
( ) The certified copy has been filed in prior Application No. \_\_\_\_\_  
filed \_\_\_\_\_  
( ) A separate paper claiming direct priority to a foreign application is enclosed herewith. A certified copy of the foreign application will be provided in due course.

Relate Back - 35 USC 120

(X) Amend the specification after the title by inserting the following heading:

--Cross Reference To Related Application(s)--;

and add the paragraph:

--This is a (X) continuation ( ) divisional

of copending application number 09/877,985 filed on 06/08/2001

which is hereby incorporated by reference herein.

Inventorship Statement

- ( ) Delete the following named individuals as inventors in this application in accordance with 37 CFR 1.53(b) as a result of a change in the claimed subject matter:

Appointment of Associate Attorney

- ( ) Recognize as Associate Attorney or Agent \_\_\_\_\_  
Registration No. \_\_\_\_\_  
( ) authorization is hereby granted by signature below of the Attorney or Agent of record  
( ) the Associate Attorney or Agent may not have the authority to appoint other Attorneys or Agents

Communications

- (X) Address all future communications to:

HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P. O. Box 272400  
Fort Collins, Colorado 80527-2400

- Direct telephone calls to:

James R. McDaniel  
(208) 396-4095

Other Amendments

- (X) Before calculating the filing fee, amend the prior application as follows:  
( ) Cancel the following claims \_\_\_\_\_ of the  
prior application before calculating the filing fee. (At least one original independent claim must be  
retained for filing purposes).  
(X) Enter the enclosed Preliminary Amendment.

Fee Calculation

- (X) The filing fee is calculated below for (X) Utility ( ) Design

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY				
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) TOTALS
TOTAL CLAIMS	18 — 20	0	X \$18	\$ 0
INDEPENDENT CLAIMS	4 — 3	1	X \$84	\$ 84
ANY MULTIPLE DEPENDENT CLAIMS	0		\$280	\$ 0
BASIC FEE: Design ( \$330.00 ); Utility ( \$750.00 )				\$ 750
TOTAL FILING FEE				\$ 834
TOTAL CHARGES TO DEPOSIT ACCOUNT				\$ 834

Charge \$ 834 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Respectfully submitted,  
Michael Jonas Borg

By William J. Benman  
Attorney/Agent for Applicant(s)  
Reg. No. 29,014

Date: 12/01/2003

Telephone No.: (310) 553-2400